

2009 Natural Gas State Program Evaluation

for

VERMONT DEPARTMENT OF PUBLIC SERVICE

Document Legend PART:

U.S. Department of Transportation

Materials Safety Administration

Pipeline and Hazardous

O -- Representative Date and Title Information

A -- General Program Qualifications

B -- Inspections and Compliance - Procedures/Records/Performance

C -- Interstate Agent States

D -- Incident Investigations

E -- Damage Prevention Initiatives

F -- Field Inspection

G -- PHMSA Initiatives - Strategic Plan

H -- Miscellaneous

I -- Program Initiatives

2009 Natural Gas State Program Evaluation -- CY 2009 Natural Gas

State Agency: Vermont Rating:

Agency Status: 60105(a): Yes 60106(a): No Interstate Agent: No

Date of Visit: 10/25/2010 - 10/29/2010

Agency Representative: Hans E. Mertens, Director of Engineering & G.C. Morris, Gas Engineer

PHMSA Representative: Patrick Gaume

Commission Chairman to whom follow up letter is to be sent:

Name/Title: Mr. David O'Brien, Commissioner Agency: Vermont Department of Public Service

Address: 112 State Street

City/State/Zip: Montpelier, Vermont 05620-2601

INSTRUCTIONS:

Complete this evaluation in accordance with the Procedures for Evaluating State Pipeline Safety Program. The evaluation should generally reflect state program performance during CY 2009 (not the status of performance at the time of the evaluation). All items for which criteria have not been established should be answered based on the PHMSA representative's judgment. A deficiency in any one part of a multiple part question should be scored as needs improvement. Determine the answer to the question then select the appropriate point value. If a state receives less then the maximum points, include a brief explanation in the space provided for general comments/regional observations. If a question is not applicable to a state, select NA. Please ensure all responses are COMPLETE and ACCURATE, and OBJECTIVELY reflect state program performance. Increasing emphasis is being placed on performance. This evaluation together with selected factors reported in the state's annual certification/agreement attachments provide the basis for determining the state's pipeline safety grant allocation.

Field Inspection (PART F):

The field inspection form used will allow different areas of emphasis to be considered for each question. Question 13 is provided for scoring field observation areas. In completing PART F, the PHMSA representative should include a written summary which thoroughly documents the inspection.

Scoring Summary

PARTS		Possible Points	Points Scored
A	General Program Qualifications	26	25
В	Inspections and Compliance - Procedures/Records/Performance	23.5	22.5
C	Interstate Agent States	0	0
D	Incident Investigations	3.5	3.5
E	Damage Prevention Initiatives	9	9
F	Field Inspection	10	10
G	PHMSA Initiatives - Strategic Plan	7.5	7.5
Н	Miscellaneous	3	3
I	Program Initiatives	9	8.5
A B C D E F G H I TOTAL	S	91.5	89
State R	ating		97.3

1	Certifica attachme	state submit complete and accurate information on the attachments to its most current 60105(a) tition/60106 (a) Agreement? (NOTE: PHMSA Representative to verify certification/agreement ents by reviewing appropriate state documentation. Score a deficiency in any one area as "needs ment". Attachment numbers appear in parenthesis) Previous Question A.1, Items a-h worth 1 point	8	7
		o = 0 Needs Minor Improvement = 3-7 Needs Major Improvement = 2		
	a.	State Jurisdiction and agent status over gas facilities (1)		
	b.	Total state inspection activity (2)		
	c.	Gas facilities subject to state safety jurisdiction (3)		
	d.	Gas pipeline incidents (4)		
	e.	State compliance actions (5)		
	f.	State record maintenance and reporting (6)		
		State employees directly involved in the gas pipeline safety program (7)		
	g.			
SLR No	h.	State compliance with Federal requirements (8)	\boxtimes	
Atta 200 mor Gas	echment 3 ok 9, and this co re descriptive Integrity Ma	'A' not code 'F'. Number of LPG inspections was miscounted; should be 41, not 42. Battachment 2, w tay. D attachment 4 okay. Eattachment 5 okay, it is of interest to note that there was a contested NOPV has taken a considerable amount of available man hours during 2009 and to date 2010. For of 'General correspondence' and 'NAPSR attendance'. Gattachment 7, training & 1.00 inspection year anagement (IM) Protocol. TQ shows this course as incomplete for both Hans and G.C They took the same was an 'after the fact exam' which wasn't available during the course and it now has to be proctored by	PV with property of the proper	roposed Civil Penalty in ent 6 okay, Please be a Identified for PL1297; in 5/2005. It was
info	with 601 property Previous Yes = 1 No Otes: Yes, see Ga ormation shee	state have an adequate mechanism to receive operator reporting of incidents to ensure state compliance .05(a) Certification/60106(a) Agreement requirements (fatality, injury requiring hospitalization, damage exceeding \$50,000 - Mechanism should include receiving "after hours" reports)? (Chapter 6) is Question A.2 as Pipeline Safety Program-Inspection Procedures (SOP) Chapter 6, pg 10, 'initial notification'. Recomm et onto the DPS web site to provide general and emergency telephone numbers, addresses, and contacts. It provided by 'VGM.9001Gas Leak notification and reporting requirements' that G.C. currently mails to operations.	nclude oth	
3	state req	state held a pipeline safety TQ seminar(s) in the last 3 years? (NOTE: Indicate date of last seminar or if uested seminar, but T&Q could not provide, indicate date of state request for seminar. Seminars must at least once every 3 calendar years.) (Chapter 8.5) Previous Question A.4	2	2
Pipe base	otes: Yes, It is a eline Safety	Regional Pipeline Safety Seminar that is held every year, and is called the New England Pipeline Safety Feminar. TQ participates every year. Recent dates were; 10/19-20/2010, 10/21-22/2009, 10/15-16/2008. presentations, and exchange of ideas. It is well supported by operators and they support an annual format.	Benefits a	are a larger attendance
4		peline safety program files well-organized and accessible?(NOTE: This also includes electronic files) or 5) Previous Question A.5	1	1
SLR No		·		
		es are in a file cabinet in G.C.Morris' office, or stored electronically on Department servers.		
5	of PHM Yes = 2 No	e records and discussions with the state pipeline safety program manager indicate adequate knowledge SA program and regulations? (Chapter 4.1, Chapter 8.1) Previous Question A.6 to = 0 Needs Improvement = 1	2	2
SLR No	otes:			
A.5	Yes, Hans	and G.C. have a professional knowledge of the 49 CFR 190-194 regulations.		
6	Did the	state respond in writing within 60 days to the requested items in the Chairman's letter following the	1	1

Region's last program evaluation? (No response is necessary if no items are requested in letter and mark "Yes")



(Chapter 8.1) Previous Question A.8

Yes = 1 No = 0

A.6 Yes, had a 2/18/2010 response on a letter dated 12/21/2009. The Liaison response was on the same dates.

What actions, if necessary, did the State initiate as a result of issues raised in the Chairperson's letter from the previous year? Did actions correct or address deficiencies from previous year's evaluation? (No response is necessary if no items are requested in letter and mark "Yes") (Chapter 8.1) Previous Question A.8/A.9

Yes = 1 No = 0

1

3

SLR Notes:

A.7 Yes, Will continue with a full program in spite of financial pressures; and DPS is preparing for DIMP.

Personnel and Qualifications

Has each inspector fulfilled the 3 year TQ training requirement? If No, has the state been granted a waiver regarding TQ courses by the Associate Administrator for Pipeline Safety? (NOTE: If the State has new inspectors who have not attended all TQ courses, but are in a program which will achieve the completion of all applicable courses within 3 years of taking first course (5 years to successfully complete), or if a waiver has been granted by the applicable Region Director for the state, please answer yes.) (Chapter 4.4) Previous Question A.10

3

Yes = 3 No = 0SLR Notes:

A.8 Yes, both Hans and G.C. are trained. They are on track for the new HAZWOPR Training. G.C. is currently looking for a local HAZWOPER trainer.

9 Brief Description of Non-TQ training Activities:

Info Only Info Only

Info Only = No Points

For State Personnel:

A.9 info only. State personnel- G.C. went to a one week Gas Safety course in RI in the summer of 2009. G.C. took the NFPA 58 Enforcers Program at Quincy, MA in June, 2009.

For Operators:

Operators- DPS is co-sponsoring yearly Pipeline Safety Seminars, as a member of NEPSR.

For Non-Operator Entities/Parties, Information Dissemination, Public Meetings:

Non-Operator- Used the SDPP Grant to outreach to municipalities, builders, and home owners. Venues included mail outs, brochures and give-aways at the Home shows and at the Water Department convention, A One Call conference call to municipalities to instruct about One Call membership and invite their participation

SLR Notes:

A.9 info only. State personnel- G.C. went to a one week Gas Safety course in RI in the summer of 2009. G.C. took the NFPA 58 Enforcers Program at Ouincy, MA in June, 2009.

Operators- DPS is co-sponsoring yearly Pipeline Safety Seminars, as a member of NEPSR.

Non-Operator- Used the SDPP Grant to outreach to municipalities, builders, and home owners. Venues included mail outs, brochures and give-aways at the Home shows and at the Water Department convention, A One Call conference call to municipalities to instruct about One Call membership and invite their participation

Did the lead inspectors complete all required T&Q OQ courses and Computer Based Training (CBT) before conducting OQ Inspections? (Chapter 4.4.1) Previous Question A.12
Yes = 1 No = 0

1

SLR Notes:

A.10 Yes, G.C. Morris was trained in 12/2003 & Hans E. Mertens was trained in 2/2005. Course PL3OQ, (formerly 299).

Did the lead inspectors complete all required TQ Integrity Management (IMP) Courses/Seminars and CBT before conducting IMP Inspections? (Chapter 4.4.1) Previous Question A.13

Yes = 1 No = 0

1

1

5

SLR Notes:

A.11 Mostly, 1 point. Hans E. Mertens was trained in PL1297 5/05 (incomplete), PL3293 9/07, PL3254 2/03, & PL3292 12/04. G.C. Morris was trained in PL1297 5/05 (incomplete), PL3293 5/05, PL3254 3/06, & PL3292 6/04. The problem with TQ course PL1297 being incomplete needs to be re-emphasized. The saving grace is that VT DPS has not led a GIMP inspection, they only do things like dig site inspections and witness pig runs. Hans and G.C. are committed that both will re-take this course ASAP.

Was the ratio acceptable of Total inspection Person-days to Total Person-days charged to the program by state inspectors? (Region Director may modify points for just cause) (Chapter 4.3) Previous Question B.12

A. Total Inspection Person Days (Attachment 2):

92.00

B. Total Inspection Person Days Charged to the Program (220 X Inspection Person Years) (Attachment 7): 220 X 1.00 = 220.00

Ratio: A / B

92.00 / 220.00 = 0.42

If Ratio \geq 0.38 Then Points = 5, If Ratio \leq 0.38 Then Points = 0

Points = 5

SLR Notes:

A.12- Yes. a- '09 total inspection days 92. b- person days '09 is 1.00*220=220 days.

c-score=A/B '09 score=92/220=.418. .418 is greater than .38. Okay.

Have there been modifications or proposed changes to inspector-staffing levels? (If yes, describe) Previous Info Only Only Question B.13
Info Only = No Points

SLR Notes:

A.13. ? Staffing levels have remained the same with one trained inspector and the supervisor is also fully trained.

14 Part-A General Comments/Regional Observations
Info Only = No Points

Info Only Info Only

SLR Notes:

A.14 The Vermont DPS currently sponsors various informational dissemination of damage prevention and gas safety information to industry, commercial and domestic entities. Regular activities include periodic damage prevention seminars and participation in yearly gas safety seminars for New England natural gas and propane business entities. The DPS also supports continuing training and certification for the Gas Pipeline Program staff to maintain expertise and professionalism related to this important public safety issue. The VT M.U.S.T. organization (represents stakeholders from many entities in the excavation and construction industry) was heavily influenced by DPS and became the first regional entity in New England that achieved CGA liaison status. In addition, VT participates with the other New England states and annually conducts a region wide pipeline safety seminar. The DPS will continue to seek out and participate in opportunities to increase competency and credibility for the program personnel.

Total points scored for this section: 25 Total possible points for this section: 26

SLR Notes: B.1. Yes a-- SOP 4.B, b-- SOP 4.C.9 MUST CHANGE FREQUENCY TO 'BY 2012 AND EVERY 5 YEARS THEREAFTER'. c-- SOP 4.C.8 MUST CHANGE FREQUENCY TO 'BY 2011 AND EVERY 5 YEARS THEREAFTER' d-- SOP 4.B part of the Std Insp advised that Damage Prevention needs to be inspected to API RP 1162. It is recommended you generate your own questions from RP 1162 until the Feds generate an appropriate form. e-- SOP 4. C.11 is opportunistically conducted during Std Insp and construction notifications and insp as available. Also the annual Pipeline Safety Seminars f-- SOP 4.C.5 g-- SOP 4.C.4 h-- SOP 4.C.3. 2 Did the written Procedures for selecting operators adequately address key concerns? (Chapter 5.1) Previous Ouestion B.2, items a-d are worth 5 point each Yes = 2 No = 0 Needs Improvement = 50% Deduction Length of time since last inspection Yes (•) b History of Operator/unit and/or location (including leakage, incident and compliance history) Yes (•) Type of activity being undertaken by operator (construction etc) c Yes (•) d For large operators, rotation of locations inspected SLR Notes: B.2 Yes, see SOP 4.A. Advisory note; The SOP reference is more of a list than a procedure. A procedure infers a spreadsheet, prioritization techniques, a repeatable process to assign values to represent identified risks, etc. **Inspection Performance** Did the state inspect all types of operators and inspection units in accordance with time intervals established in its written procedures? (Chapter 5.1) Previous Question B.3 Yes = 2 No = 0SLR Notes: B.3 Yes, has a 5 year interval in the SOP but actually inspect about 65% of the Units yearly. OQ & IMP will start being due in 2011 or 2012. Damage Prevention is part of Std Insp. Did the state inspection form cover all applicable code requirements addressed on the Federal Inspection forms? (Chapter 5.1 (3)) Previous Question B.4 Yes = 1 No = 0SLR Notes: B.4 Yes, Vermont uses the federal forms, but only addresses one or two subjects per inspection, 'what can be accomplished in an inspection day'. A review of the files shows that not all inspection portions have been done in the last five years. There was a discussion on how the Feds and other State partners achieve fully filling out the federal inspection forms. 5 Did state complete all applicable portions of inspection forms? (Chapter 5.1 (3)) Previous Question B.5 Yes = 1 No = 0SLR Notes:

explained such that Supervision can defend the inspection to a third party. We discussed that inspection reports need to be consistent with the NOPV letters.

PART B - Inspections and Compliance - Procedures/Records/

(Chapter 5.1) Previous Question B.1 + Chapter 5 Changes + Incorporate LNG

Standard Inspections (Including LNG) (Max points = 2)

IMP Inspections (Including DIMP) (Max points = .5)

Does the State have a written inspection plan to complete the following? (all types of operators including LNG)

Performance Inspection Procedures

b

c

d

e

f

g

h

Yes = 6.5 No = 0 Needs Improvement = 50% Deduction

OQ Inspections (Max points = .5)

Damage Prevention (Max points = .5)

On-Site Operator Training (Max points = .5)

Construction Inspections (Max points = .5)

Compliance Follow-up (Max points = 1)

Incident/Accident Investigations (Max points = 1)

B.5 No. Vermont uses the federal forms, but only addresses one or two subjects per inspection, 'what can be accomplished in an inspection day'. A review of the files shows that not all inspection portions have been done in the last five years. There was a discussion on how the Feds and other State partners achieve fully filling out the federal inspection forms. U, NA, and NC items were generally explained, I advised that U, NA, and NC items need to be

Points(MAX) Score

6.5

Yes (•)

Yes

Yes

Yes (•)

Yes (•)

Yes (•)

Yes (•)

Yes (•)

2

6.5

No ()

No 🔾

No ()

No 🔾

No 🔾

2

2

1

0

Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement

Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement Needs

Improvement

SLR Not	tes:		
	NA no SRCR in 2009.		
7	Did the state review operator procedures for determining if exposed cast iron pipe was examined for evidence of graphitization and if necessary remedial action was taken? (NTSB) Previous Question B.7 Yes = .5 No = 0	.5	NA
SLR Not	tes:		
В.7-	NA no cast iron in Vermont since ca. 2004.		
8	Did the state review operator procedures for surveillance of cast iron pipelines, including appropriate action resulting from tracking circumferential cracking failures, study of leakage history, or other unusual operating maintenance condition? (Note: See GPTC Appendix G-18 for guidance) (NTSB) Previous Question B.8 Yes = .5 No = 0	.5	NA
SLR Not	tes:		
B.8-	NA no cast iron in Vermont since ca. 2004.		
9	Did the state review operator emergency response procedures for leaks caused by excavation damage near buildings and determine whether the procedures adequately address the possibility of multiple leaks and underground migration of gas into nearby buildings Refer to 4/12/01 letter from PHMSA in response to NTSB recommendation P-00-20 and P-00-21? (NTSB) Previous Question B.9 Yes = .5 No = 0	.5	.5
SLR Not	tes:		
	Yes, this question was asked verbally of all operators in 2009. They have agreed to create an addendum sheet and pindum sheet will be attached to Standard Inspections starting in 2010.	lace these q	uestions on it. The
10	Did the state review operator records of previous accidents and failures including reported third party damage and leak response to ensure appropriate operator response as required by 192.617? (NTSB) Previous Question B.10 $Y_{es} = 1 N_0 = 0$	1	1
Dama Gran	tes: ? Yes, by reviewing the operator's annual reports and then asking the operators to explain how they are analyzing the age Prevention program. This is also tied into One-Call reviews. VT was successful in securing a comprehensive \$ t which performed a GAP analysis of the 9 elements. Results showed a path to improve all 9 elements to industry be immendations for program enhancements.	100K Dam	age Prevention Program
Co	mpliance - 60105(a) States		
11	Did the state adequately document sufficient information on probable violations? (Chapter 5.2) Previous Question B.14 Yes = 1 No = 0 Needs Improvement = .5	1	1
Inspe	Yes. Practice is to have written and photo documentation even on the follow up of the corrections. The information extion file, the Warning file which includes the evidence, the violation letter, and the initial response; and if necessar Public Service Board proceeding and the ultimate final order.		
12	Does the state have written procedures to identify the steps to be taken from the discovery to the resolution of a probable violation as specified in the "Guidelines for State Participating in the Pipeline Safety Program"? (Chapter 5.1) Previous Question D(1).1 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not			
	Yes, see SOP Section 5, and the Public Service Board Rule (PSBR) 6.100.		
13	Does the state have written procedures to notify an operator when a noncompliance is identified as specified in the "Guidelines for States Participating in the Pipeline Safety Program"? (Chapter 5.1(4)) Previous Question D (1).2	1	1
CID M-4	Yes = 1 No = 0 Needs Improvement = .5		
SLR Not	les.		

Did the state initiate appropriate follow-up actions to Safety Related Condition Reports? (Chapter 6.3)

.5

NA

B.13 Yes, see SOP Section 5, and the Public Service Board Rule (PSBR) 6.100.

6

Previous Question B.6

	I the Public Service Board Rule (PSBR) 6.100.		
17	If compliance could not be established by other means, did state pipeline safety program staff request formal action, such as a "Show Cause Hearing" to correct pipeline safety violations? (check each states enforcement procedures) Previous Question $D(1).6$ $N_0 = 0 \text{ Yes} = 1$	1	1
SLR Not			
	Yes, one action from 2008 has been going through formal action during 2009 and to date 2010. It is an available puters are cooperative. Even fines are seldom necessary. See SOP Section 5, and the Public Service Board Rule (PS)		irely needed
18	Did the state adequately document the resolution of probable violations? (Chapter 5.1 (6)) Previous Question D(1).7 Yes = 1 No = 0 Needs Improvement = .5	1	1
	es: Yes, most actions remain informal and are closed informally. The formal process is occasionally necessary to achieve the Public Service Board Rule (PSBR) 6.100.	ieve complianc	e. See SOP
19	Were compliance actions sent to a company officer? (manager or board member if municipal/government system) (Chapter 5.1(4)) Previous Question D(1).8 $Y_{es} = 5 \text{ No} = 0$.5	.5
SLR Not B.19			
20	Did the compliance proceedings give reasonable due process to all parties? (check each states enforcement procedures) Previous Question D(1).9 Yes = 1 No = 0 Needs Improvement = .5	1	1
SLR Not B.20	es: Yes. See SOP Section 5, and the Public Service Board Rule (PSBR) 6.100.		
Con	mpliance - 60106(a) States		
21	Did the state use the current federal inspection form(s)? Previous Question $D(2).1$ Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$	1	NA
SLR Not	es:		

Does the state have a written procedure for routinely reviewing the progress of compliance actions to prevent

delays or breakdowns of the enforcement process, as required by the "Guidelines for States Participating in the

Has the State issued compliance actions for all probable violations discovered? (Note: PHMSA representative

B.15 Mostly yes. 1 point. The 11 violations in 2009 were from two inspections with two operators. One operator received a compliance action for 6 probable violations. The other operator quickly corrected the 5 probable violations and State actions were dropped. VT DPS is advised that if they are

has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any

willing to drop COA or NOPV due to quick corrective actions by operators then it should likely be addressed in its SOP.

Did the state follow its written procedures for reviewing compliance actions and follow-up to determine that

prompt corrective actions were taken by operators, within the time frames established by the procedures and compliance correspondence, as required by the "Guidelines for States Participating in the Pipeline Safety

Pipeline Safety Program"? (Chapter 5.1(5)) Previous Question D(1).3

B.14 Yes, see SOP Section 5, and the Public Service Board Rule (PSBR) 6.100.

change requires written explanation) Previous Question D(1).4

Yes = 1 No = 0 Needs Improvement = .5

Yes = 1 No = 0



14

SLR Notes:

SLR Notes:

16

1

1

1

22	Are results adequately documented demonstrating inspection units were reviewed in accordance with state inspection plan? Previous Question $D(2).2$ Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
B.21	? B.26 NA. Vermont is a 60105(a) program.		
23	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(2).3 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
B.21	? B.26 NA. Vermont is a 60105(a) program.		
24	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(2).4 Yes = 1 No = 0 Needs Improvement = .5	: 1	NA
SLR No	tes:		
B.21	? B.26 NA. Vermont is a 60105(a) program.		
25	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(2).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	•		
B.21	? B.26 NA. Vermont is a 60105(a) program.		
26	Did the state initially submit adequate documentation to support compliance action by PHMSA on probable violations? Previous Question D(2).6 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
B.21	? B.26 NA. Vermont is a 60105(a) program.		
27	Part B: General Comments/Regional Observations Info Only = No Points	Info Only	Info Only

B.27 The Department of Public Service recognizes that both informal allegations issued by the Gas Pipeline Safety Program staff and formal compliance actions, coupled with the legal proceedings via the Public Service Board are effective mechanisms to attain compliance with the State and Federal Gas Safety codes.

Total points scored for this section: 22.5 Total possible points for this section: 23.5



1	Did the state use the current federal inspection form(s)? Previous Question D(3).1	1	NA
CLDN	Yes = $1 \text{ No} = 0 \text{ Needs Improvement} = .5$		
SLR No			
C.1	? C.8. NA. Not an Interstate Agent.		
2	Are results documented demonstrating inspection units were reviewed in accordance with "PHMSA directed inspection plan"? Previous Question D(3).2 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
C.1 '	? C.8. NA. Not an Interstate Agent.		
3	Did the state submit documentation of the inspections within 60 days as stated in its latest Interstate Agent Agreement form? Previous Question $D(3).3$ $Yes = 1 No = 0$	1	NA
SLR No	tes:		
C.1 '	? C.8. NA. Not an Interstate Agent.		
4	Were any probable violations identified by state referred to PHMSA for compliance? (NOTE: PHMSA representative has discretion to delete question or adjust points, as appropriate, based on number of probable violations; any change requires written explanation.) Previous Question D(3).4 $Y_{es} = 1 N_0 = 0$	1	NA
SLR No	tes:		
C.1 '	? C.8. NA. Not an Interstate Agent.		
5	Did the state immediately report to PHMSA conditions which may pose an imminent safety hazard to the public or to the environment? Previous Question D(3).5 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	tes:		
C.1 '	? C.8. NA. Not an Interstate Agent.		
6	Did the state give written notice to PHMSA within 60 days of all probable violations found? Previous Question D(3).6 Yes = 1 No = 0	1	NA
SLR No			
	? C.8. NA. Not an Interstate Agent.		
7 SI D No	Did the state initially submit documentation to support compliance action by PHMSA on probable violations? Previous Question D(3).7 Yes = 1 No = 0 Needs Improvement = .5	1	NA
SLR No	ICS.		

C.1 ? C.8. NA. Not an Interstate Agent.

8 Part C: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

C.1 ? C.8. NA. Not an Interstate Agent.

Total points scored for this section: 0 Total possible points for this section: 0



1	Are state personnel following the procedures for Federal/State cooperation in case of an incident? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6.1) Previous Question E.1 Yes = 1 No = 0 Needs Improvement = .5	1	1	
		oposed Fed	deral Incident form is	
2	Are state personnel familiar with the jurisdictional authority and Memorandum of Understanding between NTSB and PHMSA? (See Appendix in "Guidelines for States Participating in the Pipeline Safety Program") (Chapter 6 ? Appendix D) Previous Question E.2 Yes = 5 No = 0	.5	.5	
SLR No				
	Yes, the State has a good understanding of the MOU between NTSB and DOT (PHMSA). Also see SOP 6.			
3	Did the state keep adequate records of incident notifications received? Previous Question E.3 Yes = 1 No = 0 Needs Improvement = .5	1	1	
SLR No	otes:			
D.3	YES, All incidents are investigated and a report is made. (no incidents in '09.)			
4	If an onsite investigation of an incident was not made, did the state obtain sufficient information by other means to determine the facts and support the decision not to go on-site? Previous Question E.4 Yes = 1 No = 0 Needs Improvement = .5	1	1	
	•	Damage Ro	eport, and the DPS vers	sion
5	Were investigations thorough and conclusions and recommendations documented in an acceptable manner? Previous Question E.5, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2	NA	
	a. Observations and Document Review	Yes •	No O Needs Improvem	ent (
	b. Contributing Factors	Yes 💿	No O Needs Improvem	ent (
	c. Recommendations to prevent recurrences where appropriate	Yes •	No O Needs Improvem	ent (
SLR No	otes:			
D.5	NA there were no federally reportable incidents in 2009.			
6	Did the state initiate enforcement action for violations found during any incident investigation(s)? Previous Question E.6 Variation Yes = 1 No = 0 Needs Improvement = .5	1	NA	
SLR No	•			
	NA there were no federally reportable incidents in 2009. Procedures are in place, see SOP 6.			
7	Did the state assist region office by taking appropriate follow-up actions related to the operator incident reports to ensure accuracy and final report has been received by PHMSA? (validate annual report data from operators	.5	NA	

D.7 NA there were no federally reportable incidents in 2009, neither interstate nor intrastate. DPS and the Eastern Region have a good association and have worked together in the past.

concerning incidents/accidents and investigate discrepancies) (Chapter 6) Previous Question E.7/E.8

8 Part D: General Comments/Regional Observations

Info Only = No Points

Info Only Info Only

SLR Notes:

D.8 The Department of Public Service regularly performs outreach and education to gas operators to informing these companies of the requirement to

Total points scored for this section: 3.5 Total possible points for this section: 3.5



less technologies? Previous Question B.11

question on it. The addendum sheet will be attached to Standard Inspections.

Part E: General Comments/Regional Observations

Yes = 2 No = 0 Needs Improvement = 1

2

2

2

2

1

2

Has the state reviewed directional drilling/boring procedures of each pipeline operator or its contractor to

determine if they include actions to protect their facilities from the dangers posed by drilling and other trench

E.1 Yes, DPS asks this question verbally and have reviewed it in Damage Prevention Plans. They have agreed to create an addendum sheet and place this

2

Info Only Info Only

SLR Notes:

Info Only = No Points

1

SLR Notes:

E.6 The DPS has continually improved its Damage prevention Program for over 20 years. It regularly administers damage prevention training to a wide variety of entities involved with underground facilities, design, planning and excavation. The Department has received an SDPP grant which is currently addressing further program improvements related to the 9 elements, communications, technology, education. These initiatives are expected to continue a trend of lower damage incidents in Vermont.

Total points scored for this section: 9

Total possible points for this section: 9



1	Operator, Inspector, Location, Date and PHMSA Representative Info Only = No Points	Info Only	Info Only
	Name of Operator Inspected: Vermont Gas Systems, Inc, opid 21190		
	Name of State Inspector(s) Observed: G.C. Morris		
	Location of Inspection: Burlington, VT		
	Date of Inspection: October 26, 2010		
	Name of PHMSA Representative: Patrick Gaume		
G.0 Bu Oc	otes: Vermont Gas Systems, Inc, opid 21190 C. Morris rlington, VT tober 26, 2010 rick Gaume		
2	Was the operator or operator's representative notified and/or given the opportunity to be present during inspection? New 2008 $Yes = 1 No = 0$	1	1
SLR N			
F.2	Yes, the Operator was notified in advance and they had up to 12 personnel participating in the inspection.		
3	Did the inspector use an acceptable inspection form/checklist and was the form/checklist used as a guide for the inspection? (New regulations shall be incorporated) Previous Question F.2 $Yes = 2 No = 0$	2	2
SLR N			0
F.3	Yes, Form 2, Standard Inspection Report of Gas Distribution Operator, Rev 03/28/10 and a Vermont specialized co	nstruction ii	ispection form.
4	Did the inspector thoroughly document results of the inspection? Previous Question F.3 $Yes = 2 No = 0$	2	NA
	otes: NA, one day of field inspection was observed, the field notes were thorough, but filling out the Form was not the taserved.	rgeted objec	ctive on the day I
5	Did the inspector check to see if the operator had necessary equipment during inspection to conduct tasks viewed? (Maps, pyrometer, soap spray, CGI, etc.) New 2008 $Y_{es} = 1 N_0 = 0$	1	1
SLR N	otes:		
F.5	Yes, pyrometer, fusion heating plate, saddle fusion clamp, band saw and pipe cutter, N2 bottle for purging, hand too	ols and hose	S.
6	What type of inspection(s) did the state inspector conduct during the field portion of the state evaluation? (i.e. Standard, Construction, IMP, etc) New 2008 Info Only = No Points	Info Only	Info Only
SLR N			
F.6	Construction and services inspection; witnessed a service line installation to a commercial site, a road bore, and a se	ervice line d	isconnect.
7	Did the inspector adequately review the following during the field portion of the state evaluation? (check all that apply on list) New 2008, comprehensive question worth 2 points total Yes = 2 No = 0 Needs Improvement = 1	2	2
	a. Procedures		

Records

	c. Field Activities/Facilities	\bowtie
	d. Other (Please Comment)	
SLR Not F.7 Y activi	Yes, (field activities) This was a Field portion of a full standard inspection with construction and service line elem	ents and was focused on field
8	Did the inspector have adequate knowledge of the pipeline safety program and regulations? (Liaison will document reasons if unacceptable) Previous Question F.8 $Yes = 2 No = 0$	2 2
SLR Not		
	Yes, G. C. showed adequate knowledge of the pipeline safety program goals and regulations.	
9	Did the inspector conduct an exit interview? (If inspection is not totally complete the interview should be based on areas covered during time of field evaluation) Previous Question F.10 Yes = 1 No = 0	i 1 1
SLR Not	es:	
F.9.	Yes, it was an 'end-of-day' review.	
10	During the exit interview, did the inspector identify probable violations found during the inspections? Previous Question F.11 $_{\text{Yes}=1}$ $_{\text{No}=0}$	is 1 1
in-ser by the		ns about proper one-call notification
11	What did the inspector observe in the field? (Narrative description of field observations and how inspector performed) Info Only = No Points	Info Only Info Only
launc		
12	Best Practices to Share with Other States - (Field - could be from operator visited or state inspector practices) Info Only = No Points	Info Only Info Only
		e written and how they are performed
13	Field Observation Areas Observed (check all that apply)	Info Only Info Only
	Info Only = No Points	
	a. Abandonment	
	b. Abnormal Operations	
	c. Break-Out Tanks	
	d. Compressor or Pump Stations	
	e. Change in Class Location	
	f. Casings	
	g. Cathodic Protection	
	h. Cast-iron Replacement	
	i. Damage Prevention	
	j. Deactivation	
	k. Emergency Procedures	
	l. Inspection of Right-of-Way	\boxtimes
	m. Line Markers	
	n. Liaison with Public Officials	

DUNS: 809376791 2009 Natural Gas State Program Evaluation

	r.	Moving Pipe	
	S.	New Construction	\boxtimes
	t.	Navigable Waterway Crossings	
	u.	Odorization	
	v.	Overpressure Safety Devices	
	W	. Plastic Pipe Installation	\boxtimes
	X.	Public Education	
	y.	Purging	\boxtimes
	Z.	Prevention of Accidental Ignition	
	A	. Repairs	
	В	. Signs	
	C	. Tapping	\boxtimes
	D	. Valve Maintenance	
	E.	Vault Maintenance	
	F.	Welding	\boxtimes
	G	. OQ - Operator Qualification	\boxtimes
	Н	. Compliance Follow-up	
	I.	Atmospheric Corrosion	
	J.	Other	
SL	bore launch and back hoe and l	ching, welding, tapping tee installation, evidence of line locates, pavement removal, boring, installat retrieval holes, service disconnect, service line blow down, abandonment of a service tee, capphand tools. s; a, i, j, l, m, q, s, w, y, C, F, G,	
		: General Comments/Regional Observations ly = No Points	Info Only Info Only
SL	distribution U	ber 26, 2010, Mr. G. C. Morris performed a Field portion of a full standard inspection with const nit Operated by Vermont Gas Systems at Burlington, VT. The Evaluation was to observe Mr. Morris conducted himself in the gas distribution Unit. The Operator was very cooperative and Mr. Morris conducted himself	orris while he performed a day of Field
			Total points scored for this section: 10 otal possible points for this section: 10

Leak Surveys

MOP

MAOP

o.

p.

q.



 \boxtimes

PART G - PHMSA Initiatives - Strategic Plan Points(MAX) Score Risk base Inspections - Targeting High Risk Areas 1.5 1.5 Does state have process to identify high risk inspection units? Yes = 1.5 No = 0Risk Factors (criteria) to consider may include: Miles of HCA's, Geographic area, Population Density Length of time since last inspection History of Individual Operator units (leakage, incident and compliance history, etc.) Threats - (Excavation Damage, Corrosion, Natural Forces, Other Outside Forces, Material or Welds, Equipment, Operations, Other) SLR Notes: G.1 Yes, risk factors include; size of the LDC, population within the LDC, leak, incident, and compliance histories, and time. The six largest Units are reviewed every year as they always have shown to be the highest risk and highest consequence Units. .5 0.5 Are inspection units broken down appropriately? (see definitions in Guidelines) Yes = 5 No = 0SLR Notes: G.2 Yes, Units are mostly determined by location and local management. Info Only Info Only 3 Consideration of operators DIMP Plan? (if available and pending rulemaking) SLR Notes: G.3 Yes, DPS is aware of the pending DIMP Rule and will implement the DIMP inspections per the federal guidelines. Both Hans GC are on the wait list for a 2011 DIMP Class. 4 .5 0.5 Does state inspection process target high risk areas? Yes = .5 No = 0SLR Notes: G.4 Yes, risk factors include; size of the LDC, population within the LDC, leak, incident, and compliance histories, and time. The six largest Units are reviewed every year as they always have shown to be the highest risk and highest consequence Units. Use of Data to Help Drive Program Priority and Inspections .5 0.5 Does state use data to analyze effectiveness of damage prevention efforts in the state? (DIRT or other data, etc) Yes = .5 No = 0SLR Notes: G.5 Yes, DPS has # calls and # damages in VT. DPS started using DIRT in 2008 and have access to the DIRT analytical reports .5 0.5 6 Has state reviewed data on Operator Annual reports for accuracy? Yes = .5 No = 0SLR Notes: G.6 Yes, the reviews are done every year for VGS. Propane Operators do not file annual reports.



SLR Notes:

8

7

SLR Notes:

Yes = .5 No = 0

G.8. NA, there have been no incidents for 2007, 08, 09, or to date 2010.

0.5

NA

.5

.5

Has state analyzed annual report data for trends and operator issues?

G.7. Yes, for types of damage, for types of facilities, and new pipe construction.

9	Does state do evaluation of effectiveness of program based on data? (i.e. performance measures, trends, etc.) $Yes = .5 No = 0$.5	0.5
SLR Not			
	es, DPS receives a Qtrly report from VGS. Propane Operators are exempt. The qtrly report is part of the Unit risking	ng analysi	3.
10	Did the State input all operator qualification inspection results into web based database provided by PHMSA in a timely manner upon completion of OQ inspections? Previous Question B.15 Yes = .5 No = 0	.5	NA
SLR Note			
G.10	NA. there were no OQ activities in 2009. Data has been uploaded in the past.		
11	Did the State submit their replies into the Integrity Management Database (IMDB) in response to the Operators notifications for their integrity management program? Previous Question B.16 $Yes = .5 No = 0$.5	NA
SLR Not	es:		
G.11	NA. there were no GIMP activities in 2009. Data has been uploaded in the past.		
12	Have the IMP Federal Protocol forms been uploaded to the IMDB? Previous Question B.17 Yes = .5 No = 0	.5	NA
SLR Not			
G.12	NA. there were no GIMP activities in 2009. VT has never been a GIMP lead, there has never a need for an upload	of IMP fo	rms or information.
13	Did the State ask Operators to identify any plastic pipe and components that has shown a record of defects/leaks and what those operators are doing to mitigate the safety concerns? Previous Question B.18 $_{\text{Yes} = .5 \text{ No} = 0}$.5	0.5
SLR Not	es:		
G.13	Yes. Plastic safety advisories are sent to the operators, and most operators are queried every year during Unit inspe	ctions.	
14	Has state confirmed transmission operators have submitted information into National Pipeline Mapping System (NPMS) database along with any changes made after original submission? Yes = .5 No = 0	.5	0.5
	es: Yes, this is confirmed every year with VGS, and is cross checked directly through NPMS. There are no recent char mission spur is scheduled to be converted into Distribution Main in 2011.	iges to trai	nsmission lines in VT. A
Aco	cident/Incident Investigation Learning and Sharing Lessons Learne	ed	
15	Has state shared lessons learned from incidents/accidents? (i.e. NAPSR meetings and communications) $Y_{es} = .5 N_0 = 0$.5	NA
SLR Note	es:		
	NA. Incident reports would have been made through their state reports presented at the NAPSR ER Meetings.		



16 Does the State support data gathering efforts concerning accidents? (Frequency/Consequence/etc)

Yes = .5 No = 0

SLR Notes:

G.16. Yes, reports are received, follow up is made, paperwork is checked, lessons learned are derived, Incident and line hit causes and regulatory compliance are determined, and some site visit visits are made. Operators are encouraged to share lessons learned.

17 Does state have incident/accident criteria for conducting root cause analysis?

Info Only Info Only Info Only Info Only Info Only SLR Notes:

G.17 Starting to. DPS requires Root Cause Analysis to DIRT level detail. Hans has been to the Root Cause Analysis class and G.C. is on the wait list.

18 Does state conduct root cause analysis on incidents/accidents in state?

Info Only Info Only

G.18 Starting to. DPS requires Root Cause Analysis to DIRT level detail. Hans has been to the Root Cause Analysis class and G.C. is on the wait list.

Has state participated on root cause analysis training? (can also be on wait list)

.5 0.5

Yes = .5 No = 0

SLR Notes:

G.19 Yes. Hans has been to the Root Cause Analysis class and G.C. is on the wait list.

Transparency - Communication with Stakeholders

Other than pipeline safety seminar does State communicate with stakeholders? (Communicate program data, .5 0.5 pub awareness, etc.)

Yes = .5 No = 0

SLR Notes:

G.20 Yes, yearly outreach letter to all marketers of propane to or into VT. Regular training to the Damage Prevention Stakeholder community, including operators, excavators, drillers, municipalities, landscapers, public officials, city planners, etc.

Does state share enforcement data with public? (Website, newsletters, docket access, etc.)

.5 0.5

Yes = .5 No = 0

SLR Notes:

G.21 Yes. Regular training to the Damage Prevention Stakeholder community, including operators, excavators, drillers, municipalities, landscapers, public officials, city planners, etc. Currently working to allow the public to have web access to DPS safety data.

Part G: General Comments/Regional Observations

Info Only Info Only

Info Only = No Points

SLR Notes:

G.22 The DPS actively participates with NAPSR, the CGA and MUST to share lessons learned from experience and topical public safety issues. The DPS is also supporting current activity to enable web-access to gas safety and underground facility protection information. The availability of this type of information assists the department's understanding of risks and aides the development of appropriate actions to lessen chances of incidents affecting the community and continued availability of essential utility services. Mr. Mertens is currently a National officer of NAPSR and Chairman of the NAPSR Eastern Region. Mr. Mertens is also a Board member for APGA's SIF (Security and Integrity Foundation).

Total points scored for this section: 7.5

Total possible points for this section: 7.5



0.5

SLR Notes:

H.1 DPS has made and published the 'Vermont Underground Utility Damage Prevention Improvement Program' which addresses and gives direction for the improvement of underground damage prevention in Vermont. DPS has continued outreach through CGA & MUST to foster communication, understanding, and participation of all stakeholders in support of Damage Prevention of all underground utilities.

DPS has developed a program initiative to request that the Public Service Board delegate certain informal Hearing authorities to the DPS, to streamline the enforcement process in the Damage Prevention Community.

DPS supports continuing technical improvement by responding to surveys, participating in committees, providing training, and in other ways supporting and participating in One-Call, CGA, MUST, NAPSR, & NEPSR. In addition DPS partners with PHMSA, takes TQ training classes, and implemented DIRT reporting in 2008. An example of participation was the support of the 'State Damage Prevention Program Characterization Tool', and Hans sits as a Board Member of NAPSR.

What legislative or program initiatives are taking place/planned in the state, past, present, and future? (Describe .5 0.5 2 initiatives (i.e. damage prevention, jurisdiction/authority, compliance/administrative, etc.)

SLR Notes:

H.2 Yes, a program initiative is underway to request that the Public Service Board delegate certain informal Hearing authorities to the DPS, to streamline the enforcement process in the Damage Prevention Community.

Any Risk Reduction Accomplishments/Projects? (i.e. Cast iron replacement projects, bare steel, third-party .5 0.5 3 damage reductions, etc.) Yes = .5 No = 0

SLR Notes:

H.3 Yes, continuing outreach through CGA and MUST, Damage prevention training for Damage Prevention stakeholders, working with operators for proper design, material selection, construction, and operation of new and modified pipeline facilities. Use of DIRT, and other information to trend hits and incidents.

1 1 4 Did the state participate in/respond to surveys or information requests from NAPSR or PHMSA?

SLR Notes:

Yes = 1 No = 0

Yes = .5 No = 0

Info Only = No Points

H.4 Yes, DPS works with NAPSR, TQ, & PHMSA, and responds to all surveys.

.5 0.5 5 Sharing Best Practices with Other States - (General Program)

SLR Notes:

H.5 Yes. While there was no particular discovery or lessons learned during 2009, DPS supports and participates in active information exchanges within, CGA, MUST, NAPSR, NEPSR, and PHMSA. DPS responds to all correspondence, provides training, and participates in various committees. An example of participation was the support of the 'State Damage Prevention Program Characterization Tool', and Hans sits as a Board Member of NAPSR.

Info Only Info Only 6 Part H: General Comments/Regional Observations

SLR Notes:

H.6 DPS has made and published the 'Vermont Underground Utility Damage Prevention Improvement Program' which addresses and gives direction for the improvement of underground damage prevention in Vermont. DPS has continued outreach through CGA & MUST to foster communication, understanding, and participation of all stakeholders in support of Damage Prevention of all underground utilities.

DPS has developed a program initiative to request that the Public Service Board delegate certain informal Hearing authorities to the DPS, to streamline the enforcement process in the Damage Prevention Community.

DPS supports continuing technical improvement by responding to surveys, participating in committees, providing training, and in other ways supporting and participating in One-Call, CGA, MUST, NAPSR, & NEPSR. In addition DPS partners with PHMSA, takes TQ training classes, and implemented DIRT reporting in 2008. An example of participation was the support of the 'State Damage Prevention Program Characterization Tool', and Hans sits as a Board Member of NAPSR.

> Total points scored for this section: 3 Total possible points for this section: 3



SLR Notes: I.8 Yes,

Yes = 1 No = 0

I.8 Yes, one operator, VGS, has a transmission line. It crosses several HCA. VGS has a GIMP.

9 Has the state verified that in determining whether a plan is required, the operator correctly calculated the 5 0.5 potential impact radii and properly applied the definition of a high consequence area?

Yes = .5 No = 0

SLR Notes:

1.9	Yes, the impact radii calculations and the HCA determinations have been verified during the GIMP review.		
10	Has the state reviewed operator IMPs for compliance with Subpart O? (In accordance with State Inspection plan) Yes = .5 No = 0	.5	0
SLR No			
I.10 Topi	No. It has been discovered that there has never been a full GIMP Inspection of VGS. The GIMP plan has had a cur c Review Sheet', and there has been periodic review of the semi-annual GIMP Reports that are submitted by VGS. The Spersonnel and a GIMP Inspection will be performed on or before 2012.		
11	Is the state monitoring operator progress on the inspections, tests and remedial actions required by the operator's IMP, including that they are being done in the manner and schedule called for in its IMP? $Y_{es} = .5 N_0 = 0$.5	0.5
SLR No	tes:		
I.11	Yes, these items are addressed every year.		
12	Is the state verifying that operators are periodically examining their transmission line routes for the appearance of new HCAs? $Y_{es} = .5 N_0 = 0$.5	0.5
SLR No			
I.12	Yes, this is addressed every year. As there has been little new construction, the major cause of HCA change has been HCA being removed than added.	n 'changes	in use of buildings' with
Pu	blic Awareness (49 CFR Section 192.616)		
13	Has the state verified that each operator has developed a continuing public awareness program? (due date was $6/20/06$ for most operators, $6/20/07$ for certain very small operators, $6/13/08$ for master meters) Yes = $.5 \text{ No} = 0$.5	0.5
SLR No			
	Yes, the programs have been developed and verified. They are re-checked annually during Unit inspections		
14	Has the state reviewed the content of these programs for compliance with 192.616 (by participating in the Clearinghouse or by other means)? $Y_{es} = .5 N_0 = 0$.5	0.5
SLR No	tes:		
I.14	Yes per the Clearing House annual review and follow up of any deficiencies.		
15	Is the state verifying that operators are conducting the public awareness activities called for in its program?	.5	0.5
	$Yes = .5 N_0 = 0$		
	tes: Yes, During Head office visits, which generally occur annually. DPS is advised to revisit the detail of the Public Av for propane operators, and to document why a shorter inspection form is acceptable.	vareness In	spection Form that is
16	described in RP1162? Info Only = No Points	Info Only	Info Only
SLR No	tes:		

1.16 Not yet. VGS has not yet performed its self evaluation and the propane operators have not been held to API RP 1162.

17 Part I: General Comments/Regional Observations Info Only = No Points

Info Only Info Only

SLR Notes:

I.17 It was a cordial inspection.

Total points scored for this section: 8.5 Total possible points for this section: 9